

# Return & Exchange Form

## RETURN INFORMATION

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Invoice # \_\_\_\_\_

RMA # \_\_\_\_\_

Please return all new / unused products in their original packaging within 30 days of purchase

Shipping & Handling charges are non-refundable

Please include a copy of your invoice with this completed return & exchange form. This helps to expedite processing & speed up your return.  
Please keep a copy for your records.

Racecraft Inc. Attn: Return Department  
200 Spruce Ave. Madison Lake, MN 56063

List the items that you are returning.

Qty	Part #	Description of Returned Items	Price Each	Total

Order Replacement items here.

Qty	Part #	Description of Items to be Sent	Price Each	Total

I am returning this merchandise for the following reason (please check one):

Item Damaged/Defective (explain briefly) \_\_\_\_\_

Not Satisfied (explain briefly) \_\_\_\_\_

Wrong Item Sent (explain briefly) \_\_\_\_\_

Other (explain briefly) \_\_\_\_\_

Please indicate the option you wish to take:

Replace/Exchange \_\_\_\_\_

Refund – Your original form of payment will be refunded

Other \_\_\_\_\_

# Return Policy

No returns will be accepted after 30 days from date of invoice, 45 days for international orders. Racecraft Inc. will only accept returns on parts that have not been modified; comes in its original box & packaging; all parts must be in new condition. You will be charged a 20% restocking fee on any returned products. Any plated, powder-coated, and anodized items that have been returned and not packaged properly will be eligible for additional charges. Be sure when returning powder-coated parts to package them in a manner in which the finish will not be damaged and can be resold as a new part. Any powder-coated items that have been damaged will be charged a minimum of \$50-\$150 depending on the type and cost of the part being returned. Download form and complete along with invoice.

Before returning any part, you must call and you will be given a RMA#, which you must write on three sides of the box being returned. All shipping charges on return packages are prepaid only; No C.O.D.'s will be accepted on returns. No returns on special-order parts (including, but not limited to, housings, fiberglass / carbon fiber, chassis, welded frames, and any part made or ordered to customer specs, etc.). Since springs are a tuning item, they cannot be returned unless defective.