

# Return & Exchange Form

## RETURN INFORMATION

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Invoice # \_\_\_\_\_

RMA # \_\_\_\_\_

Please return all new / unused products in their original packaging within 30 days of purchase

Shipping & Handling charges are non-refundable

Please include a copy of your invoice with this completed return & exchange form. This helps to expedite processing & speed up your return.  
Please keep a copy for your records.

Racecraft Inc. Attn: Return Department  
200 Spruce Ave. Madison Lake, MN 56063

List the items that you are returning.

Qty	Part #	Description of Returned Items	Price Each	Total

Order Replacement items here.

Qty	Part #	Description of Items to be Sent	Price Each	Total

I am returning this merchandise for the following reason (please check one):

- Item Damaged/Defective (explain briefly) \_\_\_\_\_
- Not Satisfied (explain briefly) \_\_\_\_\_
- Wrong Item Sent (explain briefly) \_\_\_\_\_
- Other (explain briefly) \_\_\_\_\_

Please indicate the option you wish to take:

- Replace/Exchange \_\_\_\_\_
- Refund – Your original form of payment will be refunded
- Other \_\_\_\_\_

# Return Policy

**No returns will be accepted after 30 days from date of invoice, 45 days for international orders. Racecraft Inc. will only accept returns on parts that have not been modified; comes in its original box & packaging; all parts must be in new condition. You will be charged a 20% restocking fee on any returned products. Any plated, powder-coated, and anodized items that have been returned and not packaged properly will be eligible for additional charges. Be sure when returning powder-coated parts to package them in a manner in which the finish will not be damaged and can be resold as a new part. Any powder-coated items that have been damaged will be charged a minimum of \$50-\$150 depending on the type and cost of the part being returned. Download form and complete along with invoice.**

**Before returning any part, you must call and you will be given a RMA#, which you must write on three sides of the box being returned. All shipping charges on return packages are prepaid only; No C.O.D.'s will be accepted on returns. No returns on special-order parts (including, but not limited to, housings, fiberglass / carbon fiber, chassis, welded frames, and any part made or ordered to customer specs, etc.). Since springs are a tuning item, they cannot be returned unless defective.**